



#### **SPENCER ENRIGHT**

Director and Chairman of the Board of Directors





#### PHILIP SOPER

President and Chief Executive Officer



Chief Financial Officer





#### **BOARD OF DIRECTORS**

Spencer Enright, CPA, CA
Lorraine Bell, CPA, CA
Simon Dean
Hon. J. Trevor Eyton, O.C., Q.C.
Gail Kilgour, ICD.D



## FORWARD-LOOKING STATEMENTS

This presentation contains forward-looking information and other "forward-looking statements". Words such as "continue", "momentum", "expected", "forecast", "grow", "increase", "may", "projected", "begin", "plans", "trajectories", "promise", "pipeline", "upswing", "indication", "opportunity", "maintain", "drive", "moving", "will", "expanding", "offer", "participating", "reflects", "firing", "increase", "requires", "reduces", "borrow", "buy", "going", "demand", "outstripping", "provide", "dominate", "win", "eradicating", "attract", "want", "pushes", "continue", "look", "interact" and other expressions that are predictions of or could indicate future events and trends and that do not relate to historical matters identify forward-looking statements. Reliance should not be placed on forward-looking statements because they involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of the company to differ materially from anticipated future results, performance or achievement expressed or implied by such forward-looking statements. Factors that could cause actual results to differ materially from those indicated in the forward looking statements include: changes in the supply of houses for sale in Canada or in any particular region within Canada, changes in the demand for houses in Canada or any particular region within Canada, changes in government policy, laws or regulations which could reasonably affect the housing markets in Canada, consumer response to any changes in the housing markets in Canada or any changes in government policy, laws or regulations, changes in the company's strategy with respect to dividends, other developments in the residential real estate brokerage industry or the company that reduce the number of REALTORS®1 in the company's network or royalty revenue from the company's network, changes in the productivity of REALTORS® in the company's network, changes in general economic conditions (including interest rates, consumer confidence and other general economic factors or indicators) in Canada or any particular region of Canada, the ability of governments to pass legislation and regulations related to indicated policies, changes in global and regional economic growth, changes in the demand for and prices of natural resources on local and international markets, the level of residential real estate transactions, competition from other real estate brokers or from discount and/or internet-based real estate alternatives, the closing of existing real estate brokerage offices, our ability to maintain brand equity through the use of trademarks, the methods used by shareholders or analysts to evaluate the value of the company and its publicly traded securities, changes in tax laws or regulations, and other risks detailed in the company's annual information form, which is filed with securities commissions and posted on SEDAR at www.sedar.com. The company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law. <sup>1</sup> REALTORS® is a trademark identifying real estate licensees in Canada who are members of the Canadian Real Estate Association.



#### QUESTIONS?

Send an email to info@brookfieldres.com.







## OPERATING RESULTS REVIEW

For the year ended December 31, 2017 and Q1 2018





## Record Financial Performance in 2017

Strong results generated from the Company's growing network of REALTORS®.

## ROYALTIES AND CASHFLOW FROM OPERATIONS (CFFO)



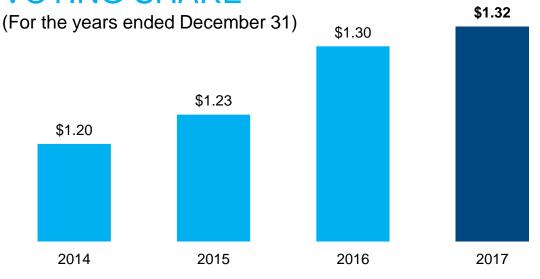
- The improvement in CFFO was driven by an increase in royalties as a result of an increase in the number of REALTORS® in the Company Network and lower cash operating expenses.
- The strong Canadian Market in the first six months of 2017, combined with a 3% increase in the number of REALTORS®, contributed to the increase in royalties.



The Company's cash dividend per Restricted Voting Share has increased by 20% in the past five years.

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## DIVIDENDS PAID PER RESTRICTED VOTING SHARE



- Most recent monthly dividend declared by the Board of \$0.1125 per Restricted Voting Share represents a targeted annualized dividend of \$1.35 per Restricted Voting Share.
- Excluding premium fees, on a pro forma basis, the 2017 payout ratio was 83%.

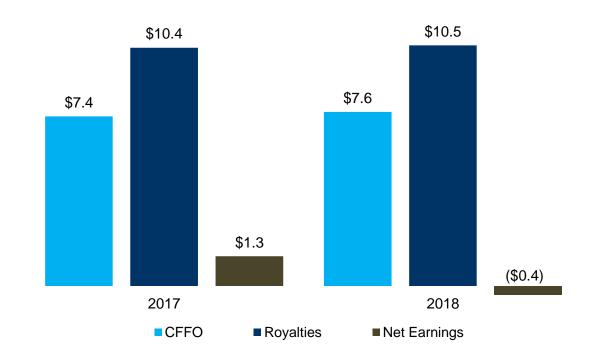


In the first quarter, royalties and CFFO continued to grow year-over-year.

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#### Q1 2018 FINANCIAL HIGHLIGHTS

(\$ millions, for the three months ended March 31)





### **Company Growth and Momentum**

In the first quarter of 2018, the Company network of REALTORS® grew 3%, compared to 2017.

#### **COMPANY GROWTH**

(Number of REALTORS® as at December 31)



- The Company grew by 555 REALTORS<sup>®</sup> in 2017, with 55 new franchise agreements representing 568 REALTORS<sup>®</sup> and net attrition of 13 REALTORS<sup>®</sup>
- In January 2018, the Company acquired an additional 38 Franchise Agreements, representing 563 REALTORS®, after which it experienced net organic growth of 10 REALTORS®

\*As at March 31, 2018

# KEY BUSINESS DRIVERS



## Canadian Real Estate's Leading Consolidator and Growth Story

Since inception, the Company's network has grown at a 5% CAGR

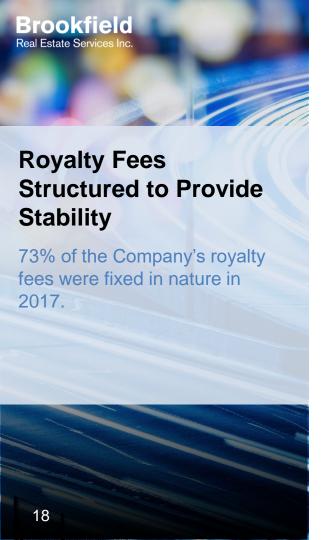
#### **BUSINESS STRATEGY**

- Pay growing dividends
- Stability through long-term franchise agreements with fixed fees
- Leverage the economies of scale of the nation's largest operator
- Recruit and train premium practitioners
- Maintain appropriate capital structure
- Lead the industry with innovative, effective technology and business services

SINCE INCEPTION,
Brookfield has grown by 9,500 REALTORS®

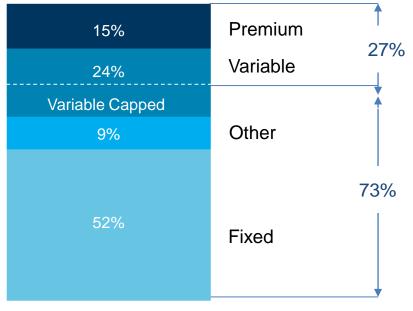






#### ROYALTY FEE COMPOSITION

(For the year ended December 31, 2017)



 Fees that are fixed in nature provide revenue stability despite market fluctuation.

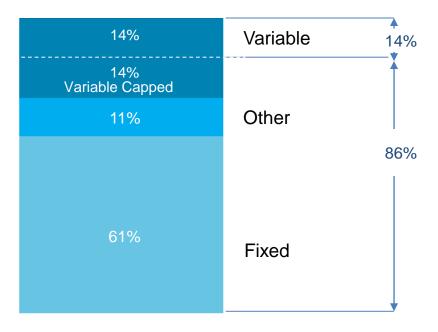


## Royalty Fees Structured to Provide Stability

Shown pro forma, without premium fees, 86% of the Company's royalty fees would have been fixed in nature in 2017.

#### ROYALTY FEE COMPOSITION

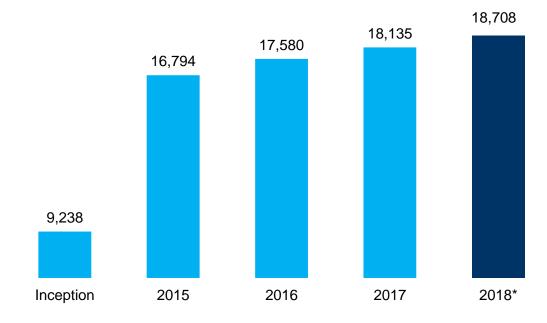
(Pro Forma – Without premium fees)





#### **COMPANY GROWTH**

(Number of REALTORS® as of December 31, 2017)



During 2017, the Company grew from coast-to-coast, with the exception of the Prairies, which is still recovering from collapse in commodity prices.



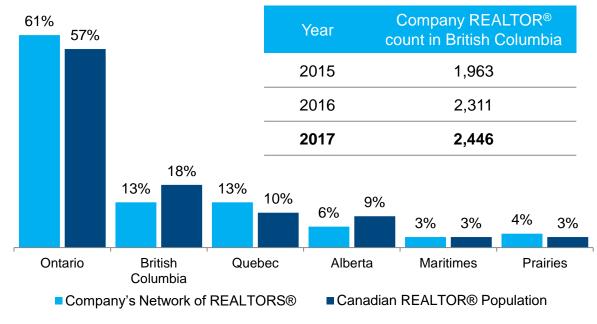
### **Nationwide**

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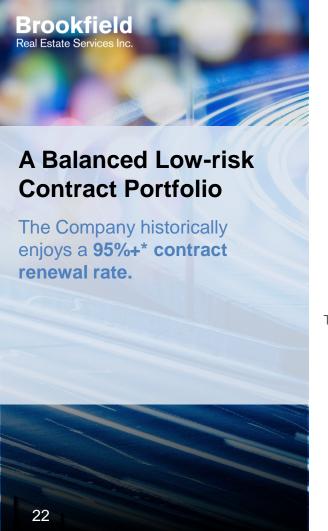
The Company holds an approximate one-fifth share of the residential real estate market based on 2017 transactional dollar volume.

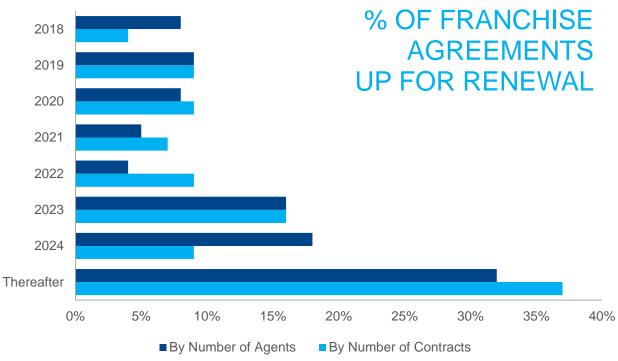


(As at December 31, 2017)



- The Company has a very strong presence in two of Canada's largest markets, Ontario and Quebec.
- British Columbia remains a large growth opportunity. Investment in that region saw the Company's REALTOR® count grow by 62% since 2014.





In 2017, we renewed 33 franchise agreements representing 1,120 REALTORS®.



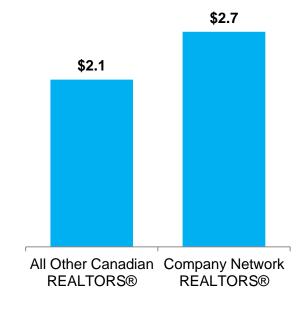
## Superior REALTOR® Productivity

Increased agent productivity reduces attrition, produces higher variable royalties, and contributes to franchisee profitability.

## TRANSACTIONAL \$ VOLUME PER AGENT

(\$ millions, for the years ended December 31)

The average Company REALTOR® generated \$600,000 more than the average Canadian REALTOR®.

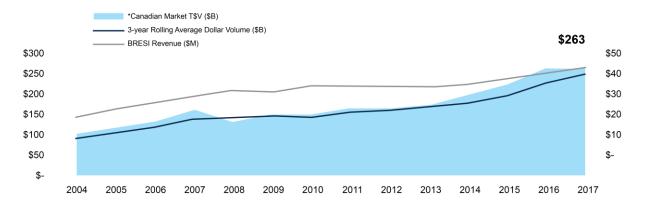




## The Canadian Real Estate Market

From coast-to-coast, regional housing markets provide diversification.

#### TRANSACTIONAL DOLLAR VOLUMES



 The Company's fixed-fee structure provides downside protection when markets cool, while in rapidly expanding markets, the Company's revenue growth will be less pronounced than the market

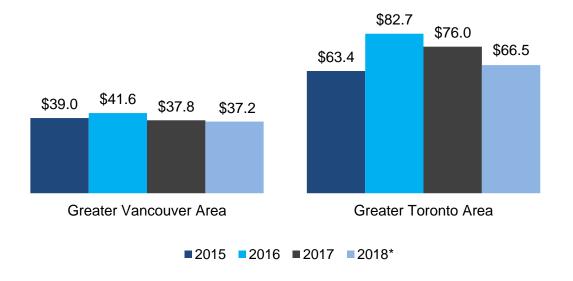


## Legislation-triggered corrections impact Canada's two largest real estate markets in 2017

Long term outlook is still positive as supply is limited in both regions.

#### TRANSACTIONAL DOLLAR VOLUME

(Billions, for the twelve months ended December 31)



- In 2017, the GTA market closed down 8% compared to 2016, driven by a 13% increase in price and 19% decrease in units sold.
- The Greater Vancouver market closed down 9%, driven by a 1% increase in price and 10% decrease in units sold.



#### 2018 FOCUS:

- Continued focus on Western Canada, Quebec and ethnically diverse regions
- Communicate to competing brokerages and agents, highlighting the Company's strong brands and unique value propositions
- For a decade, the Company has been the leader in capitalizing on a long-term consolidation trend in the Canadian real estate industry

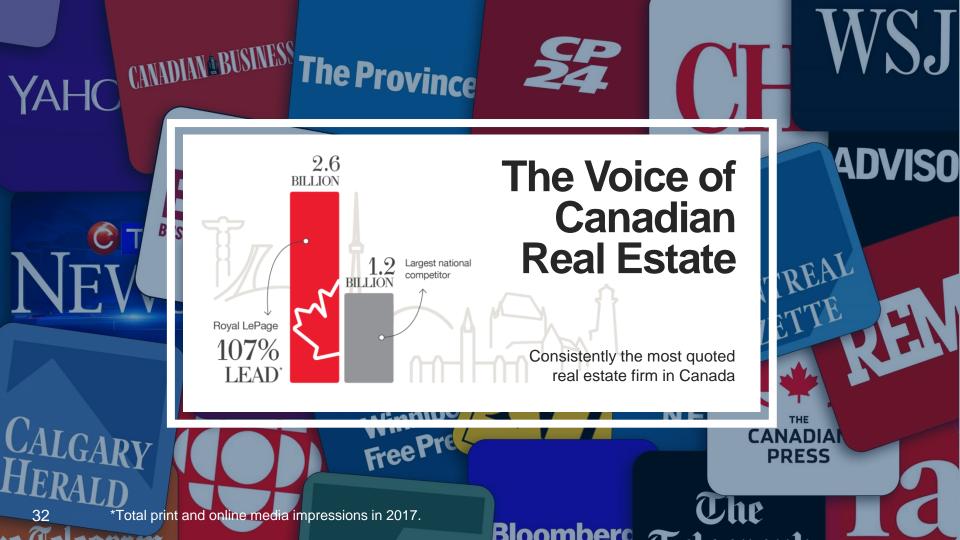












## TOP PRODUCERS CHOOSE WINNERS











#### Royal LePage and Johnston & Daniel

The Foundation has raised more than \$27 million since inception. The Foundation is the largest public foundation in Canada dedicated exclusively to supporting shelters for women and children.



#### Via Capitale

Via Capitale has dedicated significant time and effort into raising over \$100,000 for food banks across the province of Quebec through La Grande Guignolee.



#### Brookfield Real Estate Services Charitable Foundation

A long history of matching employee donations to the United Way, which is an incorporated not-for-profit charity focused on improving the long-term health of the community.





Committed to leveraging differentiating technologies and introducing meaningful business services that drive brokerage and agent profitability





## RECRUITING & RETENTION

Tools and services that attract & retain the best talent

#### GAME-CHANGING RECRUITING TOOLS

- Recruiting Campaigns
- Transition Package
- New Recruiting Website



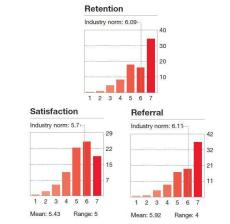
#### COACHING & ACCOUNTABILITY PROGRAMS

 Two new programs launched to support continuous improvement in recruiting and retention results



#### AGENT SATISFACTION SURVEYS

 Better understanding of satisfaction results in greater retention and referral





#### INNOVATIVE TECHNOLOGY

### Royal LePage Smart Studio

CRM + Marketing

A powerful new tool that automates and grows REALTORS®' business.







# BRAND & MARKETING

Building brand awareness and consumer preference









CANADA'S REAL ESTATE COMPANY





royallepage.ca 000000

CANADA'S

Posters









Real Estate Company

Signs



CANADA'S

ROYAL LEPAGE

**Brookfield** 

Real Estate Services Inc.

Pop-up banners







Ad Campaign





### INVESTMENT IN STABILITY & GROWTH

- Record financial performance with strong positive momentum and a healthy pipeline
- Positive industry dynamics through economic cycles, with 7% CAGR in market
   \$ volume since 2004
- Long-term contracts support royalty stability
- Multi-brand strategy diversifies growth channels
- Superior technology, services and training
- Sustainable and growing distributable cash



#### QUESTIONS?

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